

## New Specialty Pharmacy for Pharmacy Members as of Aug. 1

A new specialty pharmacy service provider has been chosen by Blue Cross and Blue Shield of Texas (BCBSTX) through our pharmacy benefit manager (PBM), Prime Therapeutics LLC (Prime).

As of August 1, 2021, BCBSTX members, whose pharmacy benefits are administrated through Prime, now have Accredo® (a full-service specialty pharmacy) for related services. This vendor change applies for BCBSTX commercial group and retail plan members

**Please note:** Your Medicare Part D and Medicare Prescription Drug Plan members will have Accredo as an additional vendor starting Aug 1. They may ask you to move their prescription(s) to this new pharmacy service at that time.

### Specialty Pharmacy Services



Some of your patients will have Accredo as a new choice to get specialty drugs covered under the pharmacy benefit. Accredo provides patients with access to specialty drugs, as well as personalized care and dedicated clinical resources to help them manage their health condition(s).

BCBSTX members should use an in-network specialty pharmacy to take full advantage of their pharmacy benefit coverage. Based on a member's benefit plan, there may be other in-network options. **Please note:** Specialty pharmacies used to supply specialty drugs covered under the member's medical benefit are not affected and can still be used.

- **There is no urgent action you need to take.** If your patients have existing pharmacy benefit specialty drug prescriptions, the prescriptions may have been sent to Accredo on August 1.
- After Aug. 1, some of your patients may ask you to send a new prescription to Accredo. These patients may be new to specialty drug treatments or did not have their prescriptions move and wish to keep using an in-network specialty pharmacy. Some prescriptions that will not transfer are controlled substances, expired prescriptions or prescriptions with no refills left after Aug. 1.
- When renewing your patients' current specialty drug prescriptions or when writing new prescriptions, you can send them to Accredo. To get started, visit [Accredo for Prescribers](#)® for referral forms by therapy, **e-prescribe** to Accredo<sup>1</sup> or call the pharmacy at **1-833-721-1619** for all BCBSTX plan members.

### About Accredo

- Access to a team of 500 condition-specific pharmacists and more than 600 nurses with extensive training and experience.
- Staff support 24/7 at one of 15 Therapeutic Resource Centers® (TRCs), each focused on a specific specialty condition to help answer questions.
- Through one-on-one counseling, personal support and routine contact, your patients are encouraged to stick to their treatment regimens for the best results. Accredo may reach out to you at times to coordinate care.<sup>2</sup>
- The pharmacy has broad access to specialty drugs, including many with limited distribution, with no added cost for standard delivery.

- Accredo aims to provide a simple member experience, through a member's preferred means of communication (phone call, email, texting, mobile app and/or online member website).
- Providers have varied support tools, such as physician concierge, e-prescribe, ePA and interoperability with EHRs.
- View status through [Accredo's Prescriber Portal](#) , where you can:
  - See patient referrals, refills and renewals
  - Flag patients or prescriptions for follow-up
  - Check on prior authorizations
  - Track prescriptions as they're processed and filled
- Visit [Accredo](#)  for more information.

<sup>1</sup> eRx to NCPDP ID 4436920, 1640 Century Center Parkway, Memphis, TN 38134

<sup>2</sup> Treatment decisions are between you and your patient.

Please take this opportunity to update any pharmacy information that may be stored in your patients' records. Also, if your patient had a current benefit prior authorization approval on file, it will follow the standard BCBSTX process for renewals.

Members can call us at the number listed on their BCBSTX Member ID card if they have any questions. If you have any questions, need further help or need to check a patient's coverage, please call us at the number on your patient's ID card.

Accredo is a specialty pharmacy that is contracted to provide services to members of Blue Cross and Blue Shield of Texas (BCBSTX). The relationship between Accredo and BCBSTX is that of independent contractors. Accredo is a trademark of Express Scripts Strategic Development, Inc.

Prime Therapeutics LLC is a separate pharmacy benefit management company contracted by BCBSTX to provide pharmacy benefit management and related other services. BCBSTX, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

Pharmacy benefits and limits are subject to the terms set forth in the member's certificate of coverage which may vary from the limits set forth above. For more complete details, including benefits, limitations and exclusions, members should refer to their certificate of coverage. Regardless of benefits, the final decision about any medication and pharmacy choice is between the member and their health care provider.